
Applying ‘lean management » to hospital logistics

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ABSTRACT

According to ASLOG, the hospital logistics consists in directing the patient, the products, services and information from the supplier to the recipient.

Several studies highlight the importance of measuring for improvement supply chain performance in hospital pharmacy.

In recent years, the Lean Management approach has been established in companies' production for process improvements. One determining tool is Value Stream Mapping, which gives an overview of processes and shows process improvements.

This article represents an adaption of the Value Stream Mapping for hospital pharmacy logistics and shows how it can be integrated into a Performance Management.

Key words: Supply chain, hospital pharmacy, lean management